

About us

We help our respected service users to live as independent as possible lives in their own home, no matter their age, ability, health or state of mind. With kindness and compassion, our highly-trained and trusted team deliver tailored programmes for ALL needs from companionship through to complex health requirements.

Our energy and happy disposition deliver laughter, whilst our enthusiasm for life keeps you or your family member being themselves, safe in the comfort of their own home for longer.



Care in your own home

When the time comes that you or a loved one is in need of additional care and support, you'll want to ensure you select the best possible option; one that is right for you and your family and the unique situation you find yourselves in. We listen to your individual needs and create a care plan that is bespoke to you. We work with you to devise an appropriate care plan and regularly check this to ensure you receive the best possible service.



Visiting care in your own home

We understand how stressful it can be organising home care for yourself or a loved one. That's why we'll aim to keep things as simple and straightforward as possible when it comes to costs.

Depending on your needs, home care costs will vary. We can discuss the level of care that is right for you and whether the cost of home care is financially sustainable for you and your family.

- We're fully upfront about our home care costs – you'll only pay whatever is agreed in your care plan, so no hidden fees or long notice periods.
- We are a private care provider rather than a care agency, which means you don't have to worry about agency fees or retainers.
- If you're receiving funding through social services and have opted for direct payments, we're able to accept top-ups to these payments
- Our visiting care provides you with bespoke care that enables you to receive the support you need, when you need it – because we know that your care requirements are unique to you
- For care from as little as 30 minutes per week all the way up to regular calls every day, visiting care provides you with a flexible support package that gives you the support you need, when you need it



Personal Care

Your domiciliary carer can provide discreet help with routines such as toileting and getting dressed.

Housekeeping

Your carer can help around your home with chores such as cleaning, doing the laundry and tidying up

Mobility Support

All of our carers are trained to provide mobility support, so can help you to move around your home

Ongoing Companionship

A carer can pop round for a cup of tea or spend an evening with you watching your favourite film

Preparing Meals

Your carer can prepare nutritious meals and snacks and drinks at the times that best suit you

Help getting Out of the home

Whether you want to head out into your community, go shopping or visit loved ones, a carer can go with you

Respite care in your own home

Respite care offers temporary support for when your normal carers are not available. Respite care is a temporary arrangement that is offered by trained carers for numerous care types, including assisted living, residential care, types of dementia care and nursing care. It is ideal for when the regular care-giver needs a break, or you need support on a short-term basis



Canary
Home Care
better at home

Benefits of **Live-in care**

- A dedicated care assistant that lives with you in your home for ultimate peace-of-mind
- Bespoke care, tailored for your individual needs that can flex and change as much as you require
- A strong and personal relationship with your live-in care assistant that is often compared to having another family member
- Extremely high standard of support as care assistants learn and grow with their service user and can react quickly to changes in behaviour
- Live-in care is known to lower the risk of falls and slow the development of age-related illnesses



Canary
Home Care
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Use of technology every day

- Our digital care platform provides a single view of care records from enquiry assessment and medication through to task changes and reviews.
- We understand the challenges service user's families face and often, the biggest one is living far away from their loved one.
- We make it possible for families to provide their input and communicate regularly regarding the care packages of their loved ones.
- Our digital care system enables families to monitor daily logs and care records from anywhere in the world.



Our team

You can expect high quality care from us, achieved through comprehensive training and support given to all our staff. We believe in our ethos of care, compassion and commitment.

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Excellent service provided by my live in carer. Would highly recommend.

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We were delighted with the care carer gave to Ron. She was so kind and friendly and looked after him really well . He said he can't praise her enough. As well as looking after Ron she also cleaned the house for me so I didn't have to do anything when I got back. Some of my daughters came over while I was away and she made them very welcome. They all said how caring and thoughtful she was. We are really pleased with canarycare.

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We recently used carer from Canary care as a live in carer for dad. Over the three months with carer's help, dad has made a huge improvement, even the hospital (dementia and Parkinson's) were so impressed in the change in dad. Would highly recommend.

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We have only just starting using Canary Care from beginning of January. To date they have been excellent with a very efficient service with nothing too much trouble. They also keep communicate well with the family.

Reading

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Our team

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We shall be very sad to say goodbye to Eunice. She began as our carer and has become our friend. Her time with us has been exemplary in every respect: she is hard working and meticulous and what is lovely is that she has a great sense of humour. She has been teaching

Lizzie some words in Swahili and we have taught her to say 'Bless you!' whenever anyone sneezes! Can you tell me if you offer a Sitting service (e.g. if I wanted to go out for an afternoon, could you provide someone to sit with my husband?)

The overall care we have received from your Company as been of the highest standard we have no hesitation in recommending you in future.

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Helping you stay comfortably at home

We're here to help the community, providing care and support to allow individuals to lead fulfilled lives in safe & familiar surroundings where they feel most comfortable.

With round the clock support, our dedicated team of Care Professionals provide a range of in-home care services across several areas. We're a friendly team, so give us a quick call, and we'll see what we can do for you or your loved one.



Companionship Care

Companionship care is designed to help your loved one maintain their independence at home, with the support of a warm and friendly companion. This care goes beyond just providing assistance. It's about ensuring that your loved one has someone to talk to, share their thoughts with, and enjoy life alongside. Whether it's a few hours of companionship each week or more frequent visits, our carers provide a tailored approach. They're there to help with simple tasks, like preparing a favourite meal or changing the bedding, but also to offer a friendly face and listen to the stories that matter most to your loved one.

Companion care is about fostering genuine friendships. Our carers take the time to learn your loved one's preferences, hobbies, and hopes, ensuring a meaningful, human connection that goes far beyond the typical care provided.



CONTACT US- 01635 904902

www.canaryhomecare.co.uk



Canary
Home Care
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Canary Home Care Newbury

OXFORD HOUSE
12-20 OXFORD STREET
NEWBURY
RG14 1JB
01635 904902

Email: info@canaryhomecare.co.uk

Web: www.canaryhomecare.co.uk

